

## CITY OF SCOTTSDALE 7447 E. INDIAN SCHOOL RD, STE 110 AND 9379 E. SAN SALVADOR DR, STE 100

ACCOUNT NO: 2999999999 SERVICE ADDRESS: 12345 N SCOTTSDALE WY DUE DATE: 06/01/2005

PERIOD COVERED: 04/01/2005 — 05/01/2005 BILLING DAYS: 30 BILL DATE: 05/12/2005

CURRENT READ	PREVIOUS READ	USAGE	MTR SIZE	CONTAINERS
2386720	2366470	20250	3/4"	1

**BILLING SUMMARY**

BALANCE FROM LAST BILL	68.96
PAYMENT APPLIED (03/16/2005)	-68.96

**BALANCE FORWARD****0.00****CURRENT CHARGES****WATER**

BASE FEE 32.16

USAGE 33.00

**SEWER**

SEWER FEES 31.07

**SOLID WASTE**

SOLID WASTE FEES 28.64

**TAXES AND FEES**

CITY TAX 1.59

STATE TAX &amp; FEES 4.32

**TOTAL CURRENT CHARGES****130.78**

Did you know that plastic bags are the number one contaminate in Scottsdale's recyclables? For more information visit [www.Scottsdaleaz.gov/recycle](http://www.Scottsdaleaz.gov/recycle)

**PLEASE NOTE IMPORTANT INFORMATION ON  
BACK OF STATEMENT!**

**CONTACT INFORMATION**

Automated Payment & Balance Information	<b>480-312-7297</b>
General Billing Information	480-312-2461
Delinquent Utility Accounts	480-312-2705
Solid Waste Collection	480-312-5600
Meter Leaks	480-312-5650
Scottsdale Homepage: <a href="http://www.scottsdaleaz.gov">www.scottsdaleaz.gov</a>	

**UTILITY AMOUNT DUE****130.78**

VOLUNTARY DONATION

1.00

**GRAND TOTAL WITH VOLUNTARY DONATION****131.78**

Donate each and every month to Scottsdale Cares. A dollar goes a long way to help neighbors in need. Your tax-deductible donation funds 19 social service programs such as home-delivered meals for frail elderly, job services for severely disabled adults, a hotline for youth in crisis, and outreach services for the deaf. For more information visit <http://www.scottsdaleaz.gov/utilities/scotcare.asp>

**PAY YOUR BILL ON-LINE AT - <https://eservices.scottsdaleaz.gov/ubonline>**

**UTILITY STATEMENT**

06/01/2005

DUE DATE

0.00

BALANCE  
FORWARD

130.78

CURRENT  
CHARGES

130.78

UTILITY  
AMOUNT DUE

131.78

GRAND TOTAL INCLUDING  
VOLUNTARY DONATION

P.O. BOX 1788  
SCOTTSDALE AZ  
85252-1788

**RETURN THIS PORTION WITH YOUR PAYMENT MADE PAYABLE TO: CITY OF SCOTTSDALE**

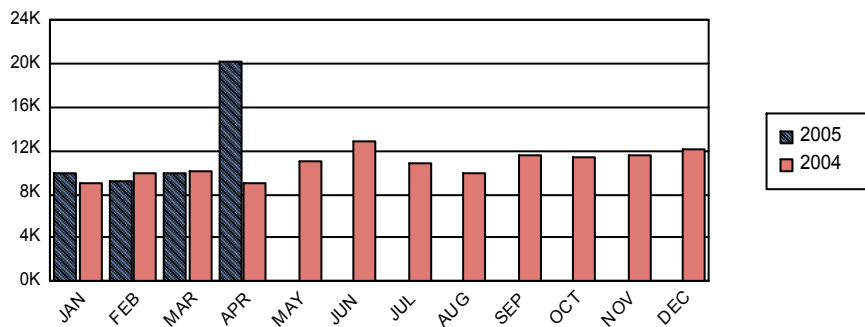
SCOTTSDALE CITIZEN  
12345 N SCOTTSDALE WY  
SCOTTSDALE AZ 85251

ACCOUNT NUMBER  
2999999999



13221300000000002999999999100006896000132780001347800

## WATER USAGE COMPARISON (Gallons)



YEAR

MONTH	2004	2005
JANUARY	9,050	9,860
FEBRUARY	9,990	9,170
MARCH	10,150	10,030
APRIL	9,100	20,250
MAY	11,080	
JUNE	12,800	
JULY	10,880	
AUGUST	9,960	
SEPTEMBER	11,620	
OCTOBER	11,440	
NOVEMBER	11,640	
DECEMBER	12,130	

### HIGH WATER PRESSURE TIP:

As the water pressure to your home or business may fluctuate throughout the day, it is recommended that you have a pressure-reducing valve (PRV) installed on your plumbing near the water meter. This will help protect the plumbing in your building from failing when the pressure gets high.

## WATER CONSERVATION TIPS

May

www.ScottsdaleAZ.gov/water | 480-312-5650



Proper watering year round will promote summer hardiness. To help you determine how much and how often to water your plants, get a free copy of *Landscape Watering by the Numbers: A Guide for the Arizona Desert* by calling the Water Conservation Office or visit [www.wateruseitwisely.com/waterguide](http://www.wateruseitwisely.com/waterguide).

- Water with sprinklers early in the morning before sunrise to minimize evaporation and prevent leaf disease.
- Adjust landscape watering to a summer schedule.
- Plants that are watered deeply and infrequently develop better root systems and are more drought enduring.
- As the weather heats up, avoid splashing water on leaves. Salts in the water can burn plants.
- Insulate the roots of container plants against the heat by using peat pot liners or a pot within a pot. Crumpled newspaper stuffed between the pots can help reduce temperatures inside.

## BILLING INFORMATION

**ACCOUNT ESTABLISHMENT FEE:** Service Initiation Fees are charged to all customers who establish any City-Provided Utility Service. The amount of the fee charged is based on the type of Service being provided: Water service - \$7; Sewer Service - \$4; and Solid Waste Collection Service - \$4.

**BANK RETURN CHECK:** A \$15 fee will be added for all checks returned unpaid by the bank. To satisfy the debt, payment must be made in cash or by certified check and must include the \$15 returned check fee.

**TURN OFF FEE:** When the City turns off or attempts to turn off Water Service due to Non-Payment of a past due amount, the user is assessed a \$25 penalty fee whether or not the City is physically able to turn off the Service.

**LATE CHARGES:** A \$5 per account late charge will be assessed to all Utility Customers with a past due balance at the time of regular billing. Utility Customers will be notified on the first occurrence of delinquency that a \$5 late fee will be assessed on any unpaid balance if future payments are not received by the due date shown on the statement.

**SUSPENSION OF SERVICE:** Not using water for six months? Visit <http://www.scottsdaleaz.gov/utilities/suspension.asp> or contact Utility Billing at 480-312-2461 for more information on how to stop billing.

**TO DISPUTE** any charges on this statement, a written request must be received no later than 45 days after the due date on this statement. Once the

**PAYMENTS:** Your payment MUST be received in our office BEFORE the due date. Allow at least FIVE days for processing if mailing your payment or using the Drop Boxes. Failure to make payments prior to the due date will result in service disconnection and/or the filing of a lien against the property.

**TRANSFERS:** Any prior balance on a finalized account still outstanding 20 days past the due date may be transferred to the new account if not paid in full. This transferred amount can be used as justification for disconnection for non-pay on the new account. If the delinquent amount has not been transferred and remains unpaid, service can be denied to any City of Scottsdale account.

**TAMPERING CHARGE:** A fee of \$100 per occurrence will be assessed any person who willfully breaks, injures or destroys a water meter or tampers with a water meter to establish new water service or to reinstate water service after disconnection by the City.